

# Welcome to the ASNIC Regional Health Insurance Plan

With Al Sagr Insurance Company



UnitedHealthcare Global and Al Sagr Insurance Company (ASNIC) have designed a comprehensive medical insurance program for you and your eligible family members. This collaboration supports our objective to provide access to quality health care and provide you with the best service possible. Your active participation in understanding your medical benefits and procedures is important so that we can provide you with ongoing service excellence.

## Learn about your health insurance benefits.

- Please refer to the enclosed **Table of Benefits (TOBs)** to learn more about the coverage available to you and your eligible family members
- Your insurance coverage and benefits within the region are managed by ASNIC
- Your access to a vast selection of health care providers are managed through ASNIC's network partner and claims administrator, NEXtCARE
- It's important to use the enclosed ID Cards when seeking services in the region (UAE, KSA, Jordan, Lebanon, Oman, Bahrain, Qatar and Kuwait)
- Please see below on how to contact the Asnicare Regional Service Center
- Please refer to the ASNIC Member Guide available at the **ASNIC website** for additional details, such as information about your ID card, network access and claim reimbursement
- You will also find valuable information on network access, claim reimbursement, mobile app, how to submit a claim form, a Funds Transfer Request Form (EFT), how to locate a provider, etc. on the **ASNIC website**

## Stay in-network to minimize out-of-pocket expenses.

- ASNIC's network partner, NEXtCARE, offers one of the largest and most comprehensive networks in the region. Your network is called GN+, which features top providers and the widest provider selection. The NEXtCARE logo and contact information are displayed on your enclosed ASNIC ID card.
- You can locate a network provider by accessing the website: **www.nextcarehealth.com** to search for providers. The step by step guide on how to locate a provider is available at the **ASNIC website**.

### ASNIC website:

Type in **<http://www.alsagrins.ae/>** to access the ASNIC website. Click on the **Downloads** tab to access the member guide, locate providers and other helpful resources.

## Use the 24-hour member support number for answers to your questions

24/7 assistance is provided by calling the number on your Al Sagr Insurance Card. Information on benefits, procedures and providers, and answers to any questions you may have are answered at any time.

### How to reach us

#### Asnicare Service Center, managed by NEXtCare:



**PHONE:**

**From Bahrain/Jordan/Kuwait/Lebanon/Oman/Qatar/UAE:**

**+9 714-270-8554** OR toll free (if you are within the UAE) **800-27642273**

**From KSA:**

**+9 66-55-088-2527** OR toll free **800-2499997**



**EMAIL:**

**asnicare@nextcarehealth.com**

